



Contact: Mike Dawson  
Telephone: 01895 239315  
Mobile: 07960 335620  
Email: [MDawson@PLCTraining.co.uk](mailto:MDawson@PLCTraining.co.uk)

## **Leadership Skills**

It is not enough these days to be a manager. The pace and frequency of change requires managers to be effective leaders of teams, providing direction and motivation with empowerment. This interactive workshop demonstrates the qualities of leadership and looks at individual's leadership styles with a view to improving management effectiveness.

Who should attend? Managers and supervisors, including those new to line management roles.

Programme Information: 1 day duration; up to 12 delegates

Costs: £650 plus tailoring plus out-of-pocket expenses

### **Competency Development Areas:**

- Leadership & Team Building
- Influencing and Persuading
- Planning & Organisation
- Delivering Results
- Change Management
- Decision Making
- Analysis & Problem Solving

### **Programme Content:**

- Objectives and Success Factors
- Leadership qualities; Leadership Styles (Questionnaire)
- Situational & Action Centred Leadership
- Giving Direction; Motivation; Empowerment
- Delegation; Skill/Will Matrix
- Stages of Team Formation
- Planning & Organising
- Managing Change (Case Study)
- Problem Solving
- Action Planning